



# CSI's Teaching Playbook

BRINGING STANDARDS INTO PRACTICE



Created by faculty, for faculty, with support from CSI's Instructional Excellence Committee and the Teaching & Learning Center, these standards invite you to begin with Essential Practices and grow into Engaged and Exemplary practices.

CONTENT	CONNECTIONS	FEEDBACK	COURSE DESIGN
★ ESSENTIAL INSTRUCTOR PRACTICES ★			
<ul style="list-style-type: none"><li>• Ensure course content meets or exceeds disciplinary and accreditation standards.</li><li>• Make certain content is aligned with departmental, institutional, and accreditation standards.</li><li>• Ensure SLOs and common course elements are clearly present and easily accessible.</li></ul>	<ul style="list-style-type: none"><li>• Provide regular, timely, and human-centered interactions to help learners feel that they belong in the course.</li><li>• Provide meaningful instructor-learner and peer interactions to foster connectedness rather than isolation.</li><li>• Ensure instructor presence is clear, human, and regular throughout the course.</li></ul>	<ul style="list-style-type: none"><li>• Give feedback on learner performance that is individualized and human.</li><li>• Give feedback that is actionable for learners.</li><li>• Provide opportunities for peer feedback and/or individual reflection.</li></ul>	<ul style="list-style-type: none"><li>• Make sure course design creates clear pathways from introductory material through content, assignments, feedback, assessments, and grades.</li><li>• Clearly define the course modality for students.</li><li>• Make certain each assignment's objectives, methodology, and assessments are easily discerned.</li></ul>
★★ ENGAGED INSTRUCTOR PRACTICES ★★			
<ul style="list-style-type: none"><li>• Ensure course content (including videos) is clear, relevant, accessible, and aligned with SLOs.</li><li>• Link course elements and assessments to SLOs using learner-friendly language.</li><li>• Provide activities that help learners connect course content to real-world applications of the discipline.</li><li>• Use assessments to measure students' achievement of SLOs or competencies.</li></ul>	<ul style="list-style-type: none"><li>• Clearly communicate expectations for participation, communication, and accessing help.</li><li>• Deconstruct the syllabus with learners to ensure they understand key course policies.</li><li>• Use appropriate self-disclosure to foster a connection with students.</li></ul>	<ul style="list-style-type: none"><li>• Guide learners how to find feedback in the LMS.</li><li>• Offer clear grading criteria so that learners know what to do and how they will be graded.</li><li>• Provide opportunities for learners to self-assess and reflect with clear grading criteria.</li><li>• Consistently self-reflect by collecting learner feedback during the course and acting on it.</li></ul>	<ul style="list-style-type: none"><li>• Prepare learners for the LMS with low-stakes assignments that clarify tech requirements, build digital literacy and content knowledge, and scaffold necessary skills.</li><li>• Organize course content to prioritize learner experience, ensuring easy navigation and accessibility, including captioned video.</li><li>• Ensure course content is presented in multiple modalities.</li><li>• Ensure course navigation is clear, consistent, and simple to follow.</li></ul>
★★★ EXEMPLARY INSTRUCTOR PRACTICES ★★★			
<ul style="list-style-type: none"><li>• Use a variety of instructional materials-OER, case studies, interactive media, third-party tools, and images-to reinforce content.</li><li>• Clearly show learners how assessments, materials, activities, and outcomes align, including relevant durable skills.</li><li>• Offer differentiated, personalized content that allows choice and optional deeper exploration.</li></ul>	<ul style="list-style-type: none"><li>• Offer engagement opportunities to deepen interaction.</li><li>• Encourage students to learn together through practices such as co-created artifacts, student-led activities, and peer review.</li><li>• Use course analytics to monitor progress, provide tailored support, and guide student learning.</li></ul>	<ul style="list-style-type: none"><li>• Solicit course feedback from students regarding course design, content, and assessments and make changes as needed throughout the semester.</li><li>• Create a grading structure in which instructor feedback encourages revision and growth over final grades.</li><li>• Provide samples of exemplary work as models for learners.</li><li>• Create and use rubrics as a way of facilitating self-reflections and providing meaningful feedback.</li></ul>	<ul style="list-style-type: none"><li>• Engage in ongoing peer review for continuous improvement.</li><li>• Regularly refine the course using learner analytics and feedback.</li><li>• Encourage choice and deeper learning by offering multiple activity and assessment options when possible.</li><li>• Test all content, including 3rd party content, for accessibility on any platform through which students will view it.</li><li>• Ensure clear, consistent course design with optimized layout, fonts, colors, and white space, and provide video transcripts.</li><li>• Link all course content to outcome tracking in Canvas.</li><li>• Create assessments that promote application, analysis and creativity.</li></ul>